

## Phrase Matching

### Paragraph 1

1. anyone
  2. one of its 8,000
  3. without buying
  4. All
  5. treat everyone in the cafe
  6. anyone who
  7. use Starbucks to
  8. use the
- a. staff
  - b. sit down
  - c. entered a cafe
  - d. Internet
  - e. anything
  - f. can enter
  - g. as a customer
  - h. cafes

### Paragraph 2

1. The new
2. make things easier
3. staff told customers

4. Two black men were
  5. waiting for
  6. he could not
  7. a public
  8. the new rule was
- a. arrested
  - b. bathroom
  - c. for staff
  - d. good
  - e. use the bathroom
  - f. to leave
  - g. rule
  - h. a friend

### Listening – Listen and fill in the gaps

Starbucks (1) \_\_\_\_\_ can enter one of its 8,000 (2) \_\_\_\_\_ USA without buying anything. All staff (3) \_\_\_\_\_ in the cafe as a customer. Starbucks said anyone (4) \_\_\_\_\_ cafe, including restrooms, was a customer. People (5) \_\_\_\_\_ Starbucks to sit down, relax and (6) \_\_\_\_\_.

The new (7) \_\_\_\_\_ things easier for staff. In April, staff told customers (8) \_\_\_\_\_ cafe or to not (9) \_\_\_\_\_. Two black men were arrested for waiting (10) \_\_\_\_\_. A week later, a black man was (11) \_\_\_\_\_ not use the bathroom. Starbucks said its cafes weren't public bathrooms, but (12) \_\_\_\_\_ was good.